

# Multimedia Polska Group

## 2015 first quarter results



13 May 2015

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# First Quarter 2015 Highlights

## EBITDA

- Our Q1 2015 EBITDA\* was PLN 85.9m and decreased 8% year-on-year largely due to the appreciation of the US dollar in Q1'15
- We continue to enjoy high EBITDA margin of 49.1%

## Customers and RGUs

- Our total RGUs reached 1,621,600 at the end of March 2015; up 4.0% year-on-year
- In the telecom business, we added 28,300 video RGUs, 15,700 broadband RGUs, and 2,500 telephony RGUs year-on-year
- We also added 15,300 other RGUs (comprising all our new services\*\*) year-on-year
- Our RGU/customer ratio was 1.99

## Comparability of data

- Please note that we have commenced reporting our non-core business RGUs, referred to as 'other RGUs' and we have changed the scope of our reporting as a result of the impact of new services on our overall business and the possible non-comparability of data (see slide 4). Our basic split is into telecom and other RGUs, and telecom RGUs comprise video, broadband and voice RGUs reported to date, while other RGUs comprise energy, home monitoring and insurance services.
- With respect to the financial statements, we reallocated some personnel costs, related directly to subscriber acquisition costs (SAC), also retrospectively, throughout the life of the product to which they pertain, in accordance with IFRS. This translated into a minor decline in costs in 2014; hence, there was some impact on our income statement (profit for the period) and balance sheet.

(\*) Adjusted: operating profit plus depreciation and amortisation less one-off non-cash items

(\*\*) New services comprise energy, home monitoring and insurance services

# Changes in Reporting

## Current market environment

- The current dynamics of the telecoms market show strong tendencies towards multi play—outside the typical telecoms bundle
- We continue to expand our business model by adding new services, such as energy, home monitoring and insurance

## Operating KPIs

- Our total RGU base is now split into telecom RGUs (reported to date) and other RGUs (comprising all our new services)
- The term ‘unique subscribers’ has been replaced with ‘customers’ to include users of new services which are not strictly subscription based
- The group of ‘triple play’ subscribers has been expanded to include customers who take up three or more services and is referred to as ‘multi play’

## Measures taken to ensure accuracy going forward

- As we start to create bundles of services outside the scope of the typical triple play, we may be allocating discounts to particular services at our discretion. This could lead to gross misinterpretation of our results if each segment was to be analysed separately, particularly during a stronger push to sell a certain product or service or if the entire discount on the bundle was allocated to just one product in that bundle. Hence, we have removed some operating statistics reported to date (ARPU per RGU) due to possible non-comparability of segment-specific data, and we focus on other KPIs instead (ARPU per customer).
- In order to provide the most accurate data, in calculating ARPU per customer we disregard other revenues that are not strictly customer-related; hence, some minor differences may occur between ARPU per subscriber reported previously and ARPU per customer reported as from Q1’15 (and adjusted retrospectively in this presentation on slide 10).

# First Quarter 2015 Highlights

We added 20,700 net RGUs\*, including

**telecom services**

6,200 video RGUs  
1,800 broadband RGUs, and  
disconnected 400 voice RGUs

**other services**

13,100 other RGUs

We had 815,800 customers

377,400 single play customers  
306,800 double play customers  
131,600 multi play\*\* customers

RGU\*/ customer rate

1.95 in Q4 2014

1.99 in Q1 2015

Blended ARPU\*\*\* per customer

PLN 66.3 in Q4 2014

PLN 66.4 in Q1 2015

(\*) RGUs comprise telecom RGUs and other RGUs (including energy, home monitoring and insurance services)

(\*\*) Multi play customers take up three or more services

(\*\*\*) Calculated based on restated customer-based revenues, i.e. excluding other revenues that are not strictly customer-related (see slide 4)

# RGU Growth Highlights

Quarter-on-quarter ('000)	Q4 2014	Q1 2015	% change	new adds
video	780	786	1%	6
data	527	529	0%	2
voice	291	291	0%	-
other	3	16	-	13
<b>Total</b>	<b>1 601</b>	<b>1 622</b>	<b>1%</b>	<b>21</b>

Year-on-year ('000)	Q1 2014	Q1 2015	% change	new adds
video	758	786	4%	28
data	513	529	3%	16
voice	288	291	1%	2
other	1	16	-	15
<b>Total</b>	<b>1 560</b>	<b>1 622</b>	<b>4%</b>	<b>62</b>

- We are posting RGU growth both year-on-year and quarter-on-quarter. The growth in RGUs was attributable to growth in the video and data segments and the development of new services
- We are also seeing satisfactory growth of our mobile voice services, which allows us to post stable or slightly growing RGUs in the voice segment, contrary to market trends
- We made three small size acquisitions in Q1'15. Most of the acquired RGUs will be recognized from Q2'15

# Multimedia Polska Group



**Business Review**

# Our Customer Base — 31 March 2015

Our Market	1,583,800 marketable homes	815,800 customers	1,621,600 total RGUs*
Our Services	786,200 video RGUs	528,600 broadband RGUs	290,900 voice RGUs 15,900 other RGUs
Our Customers	377,400 1-play customers	306,800 2-play customers	131,600 multi-play customers**

(\*) Includes telecom RGUs and other RGUs

(\*\*) Multi play customers take up three or more services

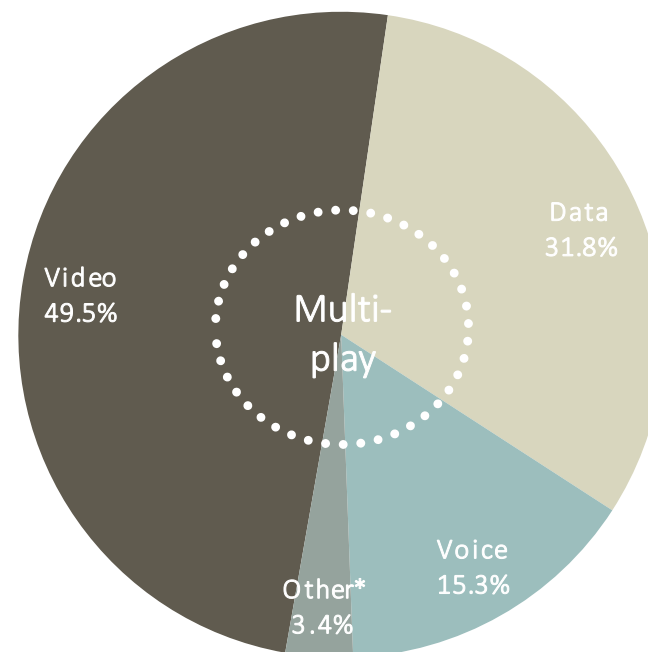


# Our Products Today

## Product offering

- We have a fully-developed up-to-date and innovative product offering which continues to be expanded in line with technological advance
- Our products comprise primarily:
  - TV (analogue TV, IPTV, DTV and nDTV, premium channels, VoD, PC streaming, interactive TV)
  - Internet (broadband, broadband DSL, Wi-Max, mobile)
  - Telephony (VoIP, PSTN, mobile, WLR, value-added services)
- Our new services involve: retail sale of electricity, home monitoring, and insurance services

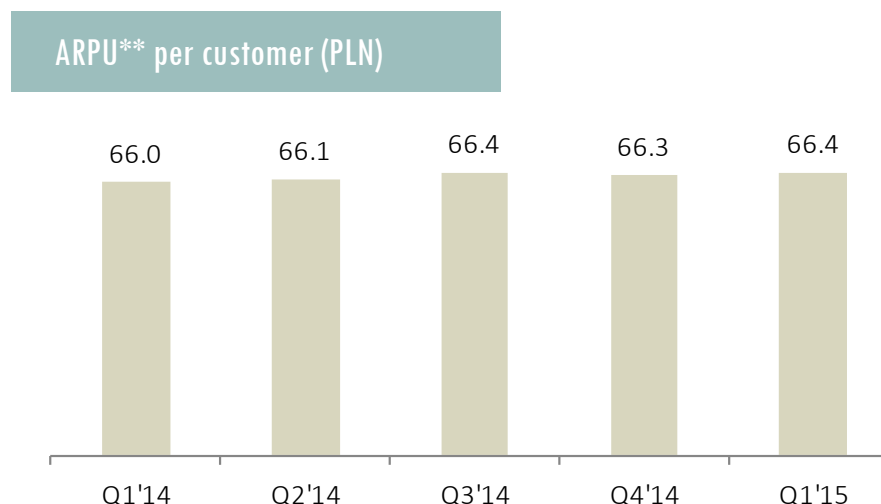
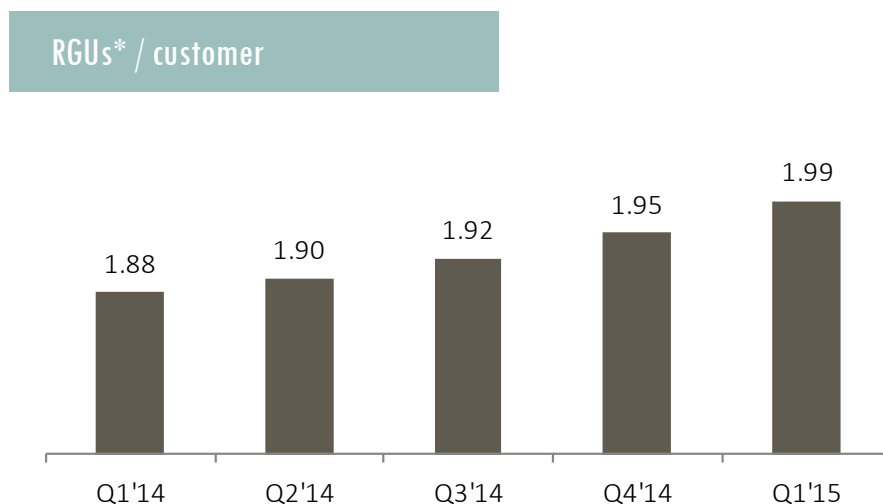
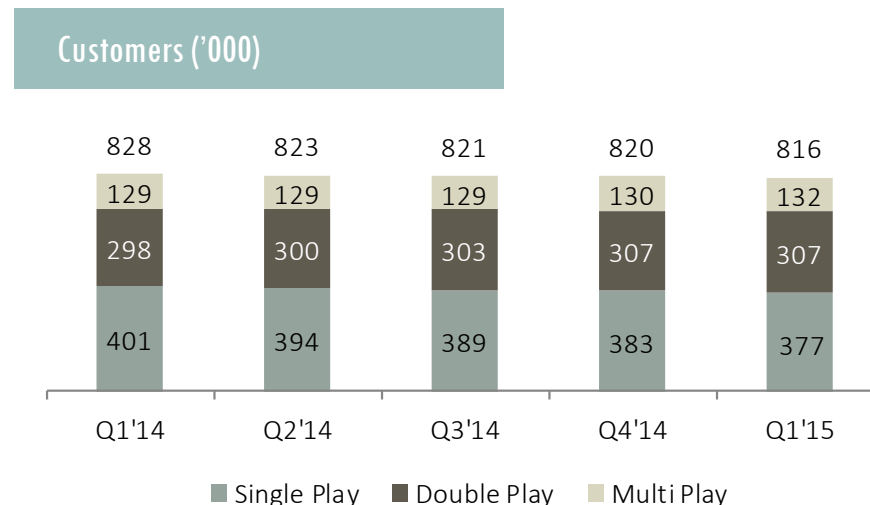
## Q1 2015 revenue breakdown



(\*) Other revenues include lease income, licence fees, revenue from production of programming, other subscriber-generated and interoperator revenues, and revenues from our new services

# Customers and ARPU

- The decline in customers in Q1'15 is attributable to some further migrations of mostly single-play customers to DTT as we actively encourage migration of low-tier analogue TV customers to DTV, which, if unsuccessful, results in some disconnections
- There are also some migrations of broadband customers to mobile providers aggressively promoting 'no limit' LTE services
- RGU\* per customer ratio was up from 1.95 in Q4'14 to 1.99 in Q1'15



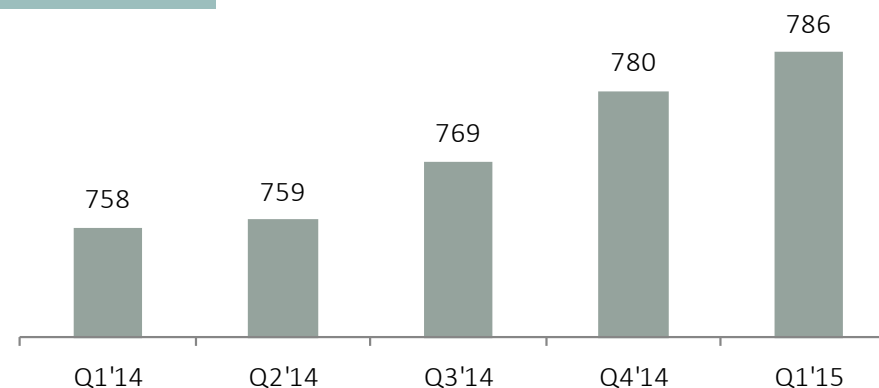
(\*) Include telecom RGUs and other RGUs

(\*\*) Calculated based on restated customer-based revenues, i.e. excluding other revenues that are not strictly customer-related (see slide 4)

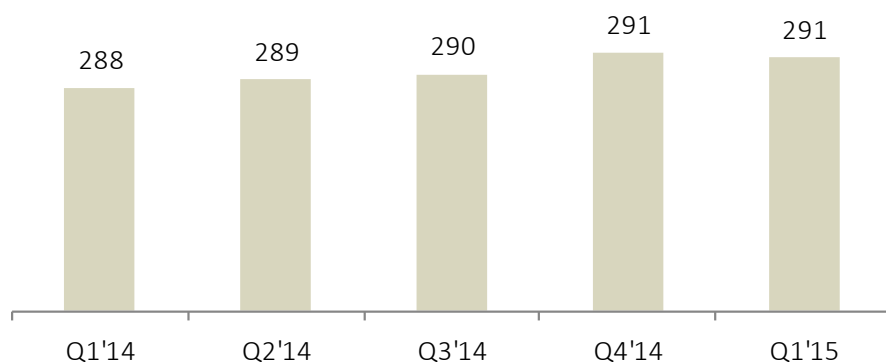
# Growth of RGU Base

- Our video RGUs are back on a steady upward trend, also generated by small size acquisitions
- We are seeing very good growth in the broadband segment
- Voice RGUs were stable quarter-on-quarter
- Our other services (comprising energy, home monitoring, and insurance services) have been well-received by the market and are developing at a satisfactory pace. Those other RGUs are not illustrated here as the services are still in the initial stage of development

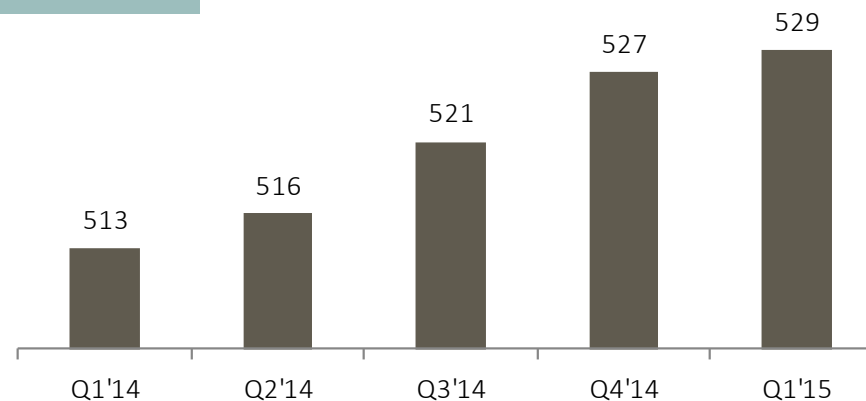
## Video RGUs



## Voice RGUs



## Data RGUs

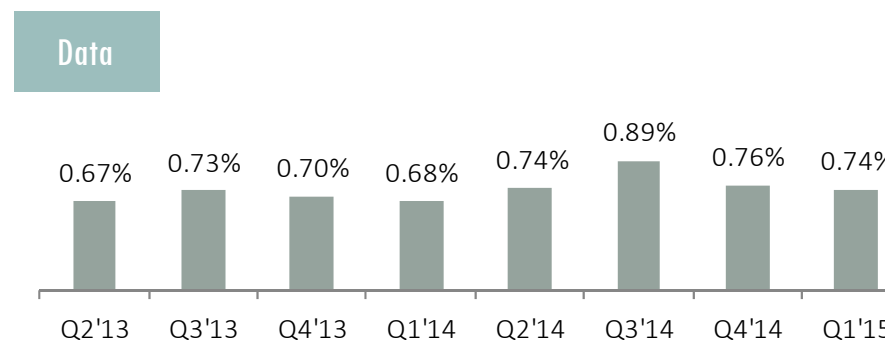
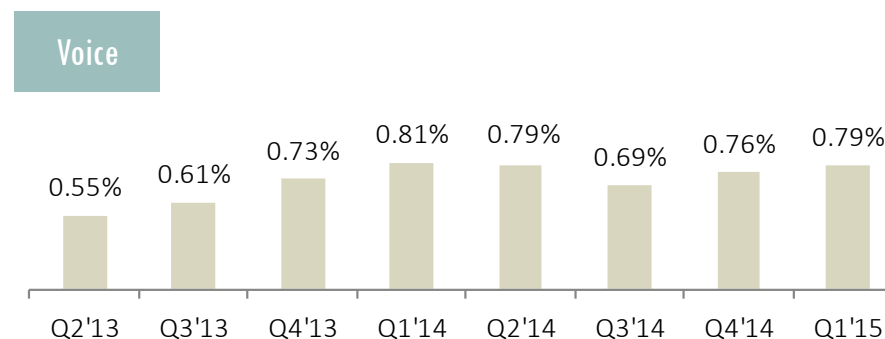
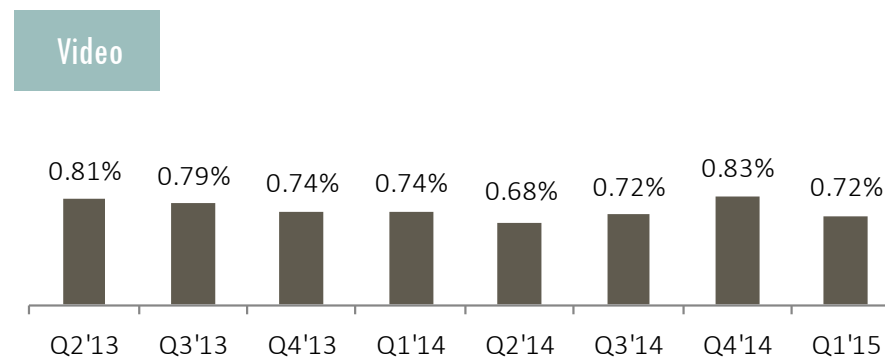


All data in thousands

# Churn – under control due to service bundling

- Reducing churn continues to be one of our strategic objectives. We believe attractive products and pricing are the key to success alongside high quality of both services and customer care
- We also believe that promoting multi-play will allow us to continue to keep the churn rates under control
- We had slightly higher churn in video services in Q4'14 due to changes to programming content (replacement of selected channels). The rate was back on track in Q1'15
- We continue to bundle our mobile voice offering (MVNO) with fixed-line voice services to prevent churn on voice services
- The churn rate on our data services is impacted by competitive pressure from mobile operators who continue to develop their offering of mobile broadband without data transfer limits

**Note:** All churn rates are provided for our core services, i.e. video excluding premium channels; voice excluding indirect voice services, payphones and mobile telephony; and data excluding mobile broadband



Monthly average in a given quarter

# Multimedia Polska Group



**Financial Review**

# Revenue Structure Quarterly

Revenues (PLN '000)	Q1 2014	Q4 2014	Q1 2015	y-o-y % change	q-o-q % change
video	86 815	86 944	86 626	0%	0%
internet	54 776	55 339	55 682	2%	1%
telephony	27 122	27 201	26 697	-2%	-2%
other revenues	7 012	9 835	5 884	-16%	-40%
<b>Total Revenues</b>	<b>175 724</b>	<b>179 319</b>	<b>174 890</b>	<b>0%</b>	<b>-2%</b>

- Our revenues were stable year-on-year. Broadband internet continues to be the key driver of our sales
- The variation in other revenues is attributable to some non-linearity in recognition of revenues from infrastructure leases and commercials
- We strongly believe our revenues will increase in the coming quarters on the back of small acquisitions made in Q1'15 that will be recognized from Q2'15, the development of our new products, and also thanks to the positive impact of seasonality in the second half of the year

# Operating Expenses Quarterly

Expenses (PLN '000)	Q1 2014	Q4 2014	Q1 2015	y-o-y % change	q-o-q % change
cost of services sold	34 021	38 810	39 060	15%	1%
network maintenance	15 111	14 539	14 712	-3%	1%
subscriber costs	1 880	1 708	1 949	4%	14%
sales and marketing	8 266	7 968	7 270	-12%	-9%
personnel costs	15 154	13 648	19 528	29%	43%
general management	14 842	11 866	11 734	-21%	-1%
<b>Total Expenses</b>	<b>89 273</b>	<b>88 540</b>	<b>94 253</b>	<b>6%</b>	<b>6%</b>

- The cost of services sold comprises all items reported previously, i.e. programming and copyrights, variable costs of Internet services (incl. bandwidth), interconnect and WLR fees, and new projects
- In Q1'15 the cost of services sold was impacted by the appreciation of the US dollar (c. PLN 2m negative impact quarter-on-quarter)
- The largest rise was recorded in our personnel costs (PLN 5.9m) due to the allocation of personnel costs throughout product life in accordance with IFRS (see slide 16), the development of our new products (new hires), and additional remuneration for top management. Please note that our Q1'15 results are not fully comparable to Q1'14 in that respect as such additional remuneration was paid out in Q2'14 not Q1'14

# Income Statement Quarterly

Income Statement (PLN '000)	Q1 2014	Q4 2014	Q1 2015	y-o-y % change	q-o-q % change
Revenues	175 724	179 319	174 890	0%	-2%
Expenses (excl. D&A)	89 273	88 540	94 253	6%	6%
Adjusted EBITDA	93 484	92 797	85 854	-8%	-7%
<i>margin</i>	<i>53.2%</i>	<i>51.7%</i>	<i>49.1%</i>	-	-
Operating profit	36 167	45 155	32 204	-11%	-29%
Net interest	(14 895)	(16 668)	(15 594)	5%	-6%
Profit before tax	21 272	28 487	16 610	-22%	-42%
Income tax	6 924	11 439	5 162	-	-55%
Profit for the year	14 348	17 048	11 448	-20%	-33%

- Our income statement data for 2014 has been restated. In Q1'15 we reallocated some personnel costs—related directly to subscriber acquisition costs (SAC)—throughout the life of the product to which they pertain in accordance with IFRS. This was also done retrospectively and translated into a minor decline in costs in 2014 and, consequently, there was some impact on our profit for the period. This change in accounting will continue going forward
- Our operating profit was negatively impacted by the appreciation of the US dollar in Q1'15 (c. PLN 2m) and one-off non-cash costs connected with transactions on fixed assets and previous years' costs (c. PLN 6m in aggregate)
- Financial income was much lower in Q1'15 than in the preceding quarters (down c. PLN 2m y/y) following the repayment of the high-interest Tri Media bond in Q4'14, which translated into lower net interest year-on-year
- We expect our income tax rate to decline in the coming quarters, even below the statutory rate, due to changes in the structure of our Group, and accounting for acquisitions that are underway



# CAPEX & Balance Sheet

CAPEX (PLN '000)	Q1 2014	Q4 2014	Q1 2015
growth	34 000	33 900	17 300
maintenance	11 400	14 400	9 000
other*	(4 400)	(6 300)	10 600
acquisitions	22 900	(4 800)	2 800
<b>Total CAPEX</b>	<b>63 900</b>	<b>37 200</b>	<b>39 700</b>

- We spent c. PLN 39.7m on capital expenditure in Q1'15
- Our Q1'15 growth CAPEX accounted for c. 50% of total organic CAPEX
- Our acquisition CAPEX in Q1'15 was attributable to three small-sized acquisitions

Balance Sheet (PLN '000)	31-12-14	31-03-15	% change
Assets			
non-current	1 241 458	1 240 602	0%
current	416 849	342 685	-18%
incl. cash & equivalents	200 262	118 789	-41%
<b>Total assets</b>	<b>1 658 307</b>	<b>1 583 287</b>	<b>-5%</b>
Equity	215 493	175 656	-18%
Liabilities			
non-current	1 199 098	1 248 419	4%
current	243 717	159 213	-35%
<b>Total equity &amp; liabilities</b>	<b>1 658 307</b>	<b>1 583 287</b>	<b>-5%</b>

- Our balance sheet data has been restated for 2014 year-end. We reallocated some personnel costs, related directly to subscriber acquisition costs (SAC), also retrospectively, throughout the life of the product to which they pertain, in accordance with IFRS. This impacted all items presented in the table as of 31 December 2014, except cash and equivalents.

(\*) Other capex involves reconciliation of investment expenditures and fixed assets, and change in investment liabilities

# Multimedia Polska Group



Outlook

# Upcoming Events

Publication of consolidated H1 2015 report

26 August 2015

Publication of Q3 2015 report

11 November 2015

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